Momin App Privacy Policy

Operated by: Metroplex Organization of Muslims in North Texas (MOMIN)

Effective Date: October 12, 2026

Last Updated: October 12, 2026

1. Introduction

Metroplex Organization of Muslims in North Texas (“MOMIN,” “we,” “us,” or “our”) respects your privacy and is committed to protecting your personal information.

This Privacy Policy explains how we collect, use, store, disclose, and protect information when you visit https://momin.org/ (the “Website”) or use the Momin mobile application (the “App”). Momin provides faith-based and community-oriented services, including user accounts, community profiles, public posts, prayer notifications, and local prayer time calculations.

By using our Website or App, you acknowledge the practices described in this Privacy Policy. Where applicable law requires affirmative consent for specific processing activities, we will request and obtain your consent prior to processing.

2. Information We Collect

2.1. Account and Personal Information

When you register or manage an account on Momin, we may collect:

- Display name and/or full name
- Email address and login credentials
- Information submitted through feedback, support, or contact forms

We process this data to manage user accounts, authenticate identity, deliver requested features, and maintain communications.

2.2. Location Information

Momin utilizes device-level GPS coordinates to deliver location-dependent services, specifically calculating accurate prayer times and Qibla direction.

> **On-Device Processing:** GPS location coordinates are processed strictly on your local device and are not transmitted to or stored on MOMIN's backend servers.

You may revoke location permissions at any time via your device settings. Disabling location access will redirect your location to Dallas, TX to follow MOMIN center prayer times

2.3. Community Profiles and Posts

Momin features community interaction tools allowing users to share posts and profiles, subject to administrative moderation.

- **Submitted Content:** Text, images, profile pictures, and metadata submitted for publication.
- **Moderation:** Posts are subject to administrative review before being published to the broader community.
- **Account Deletion Handling:** Deleting your account will dissociate your profile details from past public posts. If you wish to have specific post content completely purged upon account closure, please submit a request to `GeneralSecretary@momin.org`.

2.4. Device and Technical Information

We automatically collect technical data necessary to maintain security, optimize app performance, and troubleshoot bugs:

- IP address and general geographic region
- Operating system version, hardware model, and app version
- System interaction events, crash diagnostics, and error logs

2.5. Analytics Information

We use **Firebase Analytics** to analyze user interaction patterns, session frequency, and app usability.

- Data collected includes aggregated event counts, feature adoption metrics, and device diagnostics.
- We **do not** sell analytics data, nor do we perform cross-app tracking or targeted behavioral advertising.

2.6. Notification Data

Momin supports both push notifications and locally scheduled device notifications using **Firebase Cloud Messaging (FCM)** and **Notifee**.

- **Data Handled:** FCM tokens, notification permission flags, and reminder preferences.
- Push notification payload markers pass through Firebase and platform-specific push networks (Apple APNs / Google FCM). Local prayer reminders are generated natively on your device.

3. How We Use Information

We process your personal information strictly for the following purposes:

1. Creating, authenticating, and maintaining user accounts.
2. Computing local prayer times directly on your device.
3. Scheduling and delivering requested prayer reminders and push notices.
4. Moderating and displaying community posts and user profiles.
5. Providing customer support and administrative updates.
6. Monitoring system security, preventing abuse, and troubleshooting technical errors.
7. Fulfilling legal obligations and enforcing our Terms of Service.

4. How We Share Information

4.1. Service Providers

We rely on trusted third-party infrastructure providers to support App features:

- **Firebase (Analytics & Cloud Messaging):** App usage diagnostics and push notifications.
- **Notifee:** Local device notification scheduling.
- **Render:** Backend hosting and API infrastructure.

These providers access data only as required to perform tasks on our behalf under strict confidentiality agreements.

4.2. Legal Disclosures

We may disclose information if required by law, court order, or governmental regulation, or if we believe in good faith that disclosure is necessary to protect the safety, rights, or property of MOMIN, our users, or the public.

5. Data Retention and Security

5.1. Data Retention

- **Account Data:** Account information is retained for as long as your account remains active. When you delete your account, your account credentials and profile information are deleted from active databases, subject to applicable legal retention requirements.
- **Community Posts:** When an account is deleted, we remove identifying information associated with retained posts and take reasonable steps to ensure the remaining content cannot reasonably be linked back to the deleted account.
- **Technical Logs:** Diagnostic and access logs are retained according to applicable system configurations and retention schedules. Where verified, these logs are typically retained for 30–90 days.

Information may remain in system logs or other service-provider systems for a limited period after deletion, subject to applicable retention requirements and technical limitations.

5.2. Security Safeguards

We implement industry-standard technical and organizational security measures—including TLS/SSL encryption for data in transit—to protect against unauthorized access, loss, or alteration. However, no online transmission is 100% secure.

6. Children's Privacy

Momin is a general-audience, faith-based community application that may be used by children and adults. The App does not currently restrict registration based on age.

MOMIN recognizes that additional privacy protections may apply to children under 13, including under the Children's Online Privacy Protection Act (COPPA). We are responsible for evaluating and implementing applicable requirements concerning parental notice and consent, personal information collection, third-party services, and children's privacy rights.

Parents and guardians who have questions or concerns about a child's information may contact GeneralSecretary@momin.org.

If we determine that personal information has been collected from a child in circumstances that violate applicable law, we will take appropriate steps to address the issue, including deleting the information where required.

We will update this section as our children's privacy safeguards and practices are finalized.

7. Account Deletion and Rights

7.1. How to Delete Your Account

You can delete your account at any time directly inside the App:

1. Go to **Settings** / **Profile**.
2. Tap **Delete Account**.
3. Confirm your selection in the pop-up prompt.

7.2. Your Privacy Rights

Depending on your state or jurisdiction, you have the right to:

- Access the personal data we hold about you.
- Request corrections to inaccurate personal information.
- Request complete deletion of your account and personal data.
- Opt out of optional notifications or analytics collection.

To exercise any of these rights, contact us at `GeneralSecretary@momin.org`.

8. Third-Party Links & Policies

Our App and Website may contain links to third-party services or external sites. Their data practices are governed by their respective privacy policies:

- Firebase Privacy & Security
- Google Privacy Policy
- Render Privacy Policy

9. Changes to This Policy

We may update this Privacy Policy from time to time. When updates occur, we will revise the **Last Updated** date at the top of this policy. Material updates will be communicated via an in-app notice or website banner.

10. Contact Us

For questions, privacy requests, or feedback regarding this policy, please reach out to us:

Metroplex Organization of Muslims in North Texas (MOMIN)

Website: https://momin.org/

General & Privacy Inquiries: `GeneralSecretary@momin.org`

Technical & Developer Support: `developer@momin.org`